

# SPRAIN BROOK MANOR

REHABILITATION

Dear Sprain Brook Manor Rehab Family,

As a facility we are responsible and accountable for the safety and well-being of all of our residents and staff. Since mid-March due to the unprecedented Covid-19 pandemic the facility has made several alternate arrangements to connect our residents and their loved ones through various forms of communication such as, phone calls, Zoom, Face-time, Facebook Video and window visitations. The restriction of visitation was mandated by CMS and the NYS DOH as a preventative measure to protect the health of our residents and staff, as well as, your own. After much anticipation, the Department of Health has granted our facility permission to begin allowing **limited pre-scheduled visitation**.

To facilitate this endeavor the facility must strictly follow all regulatory and internal facility developed guidelines. As such, all visitors will be required to:

- Visitors are to be screened for signs/symptoms of COVID-19 prior to entering the facility. Any individual(s) exhibiting any signs of COVID-19 or for any reason do not pass screening questions (including questions regarding international travel or travel to other states designated under the Commissioner's travel advisory), they will be declined the right to visit at the time.
- ALL Visitors, including long-term care ombudsman, are screened for signs and symptoms of COVID-19 prior to resident access. Additionally, **the visitor must present a verified negative test result within the last week (7 days) and visitation must be refused if the individual(s) fails to present such negative test result, exhibits any COVID-19 symptoms, or does not pass screening questions.**
- **The 7 day requirement starts from the date of the collection of the COVID test specimen.**
- Documentation prior to entry **must** include the following for each visitor to the nursing home: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available. **No exceptions will be made.**
- Visitation is limited to **2 visitors per resident** during each scheduled visitation for no longer than 30 minutes.
- Visits will be held in designated areas (primarily outdoors) and staff will be required to monitor the visitation process. If any visitor fails to adhere to the protocol, the individual(s) will be prohibited from visiting for the duration of the COVID-19 pandemic.
- **No visitor under the age of 18 will be allowed at this time.**
- All packages will be checked prior to entry. Food items brought for residents must be sealed and left at the front desk to be inspected by nursing prior to being received by resident.
- Visitors **MUST** wear a facemask **at all times** and keep a 6 foot distance from one another
- **Visitation date and hours are by appointment ONLY.** Appointments must be booked at least a week prior to desired date and time.  
\*\* Appointments can be scheduled via our Sprain Brook Manor website, SBM Rehab Facebook page (click the "BOOK NOW" button), or by contacting the facility at 914-472-3200 and requesting a member of our recreation department.

With our limited re-opening to visitations, we will NO LONGER be facilitating "Window Visits" at this time. **Effective THURSDAY, AUGUST 27, 2020** there will be a **new schedule implemented** with dates and times for you to arrange to see your loved ones (**see list below for further details**).

Visitations will be scheduled as follows:

**TUESDAYS, THURSDAYS, SATURDAYS & SUNDAYS**

**TIME SLOTS: 10:30AM, 10:45AM, 11:00AM OR 2:00PM, 2:15PM, 2:30PM** – Each visit will be allowed a max time of 30 minutes

Thank you for your understanding and cooperation!!!